Social Quality in ICT
Claire Wallace and Kathryn Vincent
University of Aberdeen
k.l.vincent@abdn.ac.uk
Scoping/Spiral Activities

- Digital Culture Workshops
- Case Studies of Community Broadband
- Review of ICT’s Impact on Migration
- Blog
- Northern Periphery Expansion Project
• What, where and who’s history?
  ◦ Power amongst the actors

• What about the invisible?
  ◦ Our position as outsiders
  ◦ How to find non-actors/excluded

• Are we contributing to the digital divide?
  ◦ Is digital contributing to an entrenchment of inequality?
  ◦ What is digital?
• Economic security
• Social cohesion
• Social inclusion
• Social empowerment

All of these can be enhanced via digital connectivity, but danger of digital/generational/income divides

Social quality model