

Social Quality in ICT

Claire Wallace and Kathryn Vincent
University of Aberdeen
k.l.vincent@abdn.ac.uk

- Digital Culture Workshops
- Case Studies of Community Broadband
- Review of ICT's Impact on Migration
- Blog
- Northern Periphery Expansion Project

Scoping/Spiral Activities

- What, where and who's history?
 - Power amongst the actors
- What about the invisible?
 - Our position as outsiders
 - How to find non-actors/excluded
- Are we contributing to the digital divide?
 - Is digital contributing to an entrenchment of inequality?
 - What is digital?

Project Spanning Questions

- Economic security
- Social cohesion
- Social inclusion
- Social empowerment

All of these can be enhanced via digital connectivity, but danger of digital/generational/income divides

Social quality model